

# newsletter

JIJI Y 2017



## Introducing Mobile Banking at Citizens Community Credit Union: The convenience of online banking right in the palm of your hand.

The Citizens Community Credit Union mobile banking app is now available to download for FREE on the App Store or on Google Play! View account balances, transfer money and perform convenient and secure transactions such as bill payment, mobile check deposit and person-to-person pay, all from your smartphone or tablet device.

### **MOBILE BANKING**

Simply login to get an at-a-glance view of your balances. From here, you can review transactions, transfer money, send payments, pay a bill, make a deposit, view our branch locations and hours, get directions to the nearest ATM and more!

## **MOBILE DEPOSIT**

Need to make a deposit while on the go? Now you can deposit a check by just snapping a photo! Contact Citizens to enroll in this convenient and secure new mobile banking feature!

## **MOBILE BILL PAY**

Whether you're traveling, out of town or simply away from your computer, making and managing payments using your smartphone or tablet are easy, secure and convenient with our mobile banking app!

## **POPMONEY - Coming Soon!**

Popmoney is an easy, fast and secure online personal payment service that lets you send, request and receive money directly from your bank account.

## **Averill Named Iowa's Top Credit Union Regulatory Official**

Katie Averill has been appointed to the position of Superintendent of the Iowa Division of Credit Unions by Governor Kim Reynolds. During her nearly ten years at Citizens Community Credit Union, Averill served as Director of Marketing, Vice President of Marketing and Business Development and most recently as Senior Vice President, in which her duties included overseeing seven branch locations.

In her new role, Averill is responsible for ensuring the financial safety and soundness of the nearly 100 state chartered credit unions in lowa through her supervision of the state examiners.

We wish Katie all the best in this exciting new chapter of her career!



## BOARD OF DIRECTORS

Kelly Hindman, Chairman

Jim Egemo, Vice Chairman

Jared Feddersen, President

Dan Streit, Secretary

**Terry Allers** 

Tim Doyle

Luke Fleener

Harvey Hilpipre

**Chris Parker** 

## MANAGEMENT TEAM

Sean Hanley, Chief Executive Officer
Lisa Alexander Kauffman, Senior Vice President
Jen Crimmins, Vice President
Crystal Pluth, Vice President
Dan Scott, Vice President
Belinda Brown, Assistant Vice President
Tammy Jones, Assistant Vice President

Kimberly Grandgenett, Assistant Vice President

## **NEWSLETTER**

Kenzie Brennan, Interim Director of Marketing

## 2017 CLOSED DATES

July 4 - Independence Day

September 4 - Labor Day

October 9 - Columbus Day

November 11 - Veterans' Day

November 23 - Thanksgiving

December 25 - Christmas



## ANNUAL SCHOOL SUPPLY DRIVE

As part of its *Citizens Cares* initiative, Citizens Community Credit Union is again hosting its annual school supply drive this summer to help students at local schools whose families may not be able to afford the basic supplies they need to succeed in the classroom.

If you'd like to get involved, you can drop off a donation of new school supplies at any of our locations or make a monetary donation now through August 1st.



Following the conclusion of the drive, staff members at each branch location will deliver the donated supplies to their local schools before the first day of class so that teachers and administrators can distribute them to students who are in need. **Thank you for your support!** 

**About Citizens Cares**: Citizens Cares is an employee-directed initiative that embodies the spirit of community generosity and giving back, which is the mission of our credit union. Employees meet and choose community projects to support. Many of the nonprofit organizations selected have a personal connection with members of the Citizens staff.

## SCHOLARSHIP WINNERS

Citizens Community Credit Union is proud to announce this year's scholarship winners. Four \$500 scholarships were given to graduating seniors from the thirty-three county area in North Central lowa served by the credit union. Recipients were determined based on involvement, community service, work experience and an essay.



Madison Bowman
Fort Dodge Senior High School

Theo Herbst-Ulmer Algona High School Morgan Jacobson Alta-Aurelia High School

**Noelle Olmstead**Fort Dodge Senior High School

## **NEW!** VISA Debit Card Account Updater

Save your Citizens Community Credit Union VISA Debit Card for automatic bill payments and online purchases, and VISA will update your payment information automatically when it changes if your card is re-issued. *Note: Not all merchants participate in automatic updates. Updates may not be guaranteed before the next billing cycle.* 

Please contact Citizens Community Credit Union if you'd like to opt out of this service.

## **OUR LOCATIONS**

A complete listing of our hours and ATM locations is available online at **www.citizenscu.com**.

#### **FORT DODGE**

**Main Office** 

2012 1st Ave. South Fort Dodge, IA 50501 (515) 955-5524

#### FORT DODGE

Hy-Vee

115 South 29th St. Fort Dodge, IA 50501 (515) 955-7787

#### **ALGONA**

403 East Call St. Algona, IA 50511 (515) 295-7121

#### **BELMOND**

700 Luicks Lane Belmond, IA 50421 (641) 444-3388

### **ESTHERVILLE**

2 North 2nd St. Estherville, IA 51334 (712) 362-7751

#### **LAKE MILLS**

106 South Mill St. Lake Mills, IA 50450 (641) 592-0900

### **SPIRIT LAKE**

1805 18th St. Spirit Lake, IA 51360 (712) 336-1095

#### **STORM LAKE**

609 Flindt Drive Storm Lake, IA 50588 (712) 732-5400