

FRESH NEW LOOK, SAME GREAT SERVICE IN STORM LAKE

Citizens Community Credit Union's Storm Lake branch has a new look! An extensive remodel was completed in late 2025 that features brand new exterior siding, paint and signage, along with new carpet and paint throughout the interior.

"The Storm Lake branch currently serves nearly 2,500 members and continues to grow each year. As an integral part of our credit union, we are thrilled to reinforce our long-standing commitment to the community by investing in a more modern, welcoming space that enhances the experience for both our members and staff," said Dan Scott, Chief Executive Officer. "We are extremely proud to have served Storm Lake for more than 30 years and look forward to continuing that service in the many years to come."

From checking and savings accounts to loans, credit cards, and beyond, our Storm Lake team is excited to continue serving all your banking needs in our newly refreshed space. While our surroundings may have a new look, you can still count on the same friendly faces, personalized attention, and dependable service you've come to know and expect from the team. Our overall commitment remains unchanged—to support you on your journey and help you achieve your financial goals.



MEET OUR STORM LAKE TEAM

Front row: Branch Manager Becca Hegarty and Assistant Branch Manager Tony Keokham; **Back row:** Lisa Shima, Esmeralda Mendoza, Haley Scadden, and Cindy Barron.



SAVE THE DATE FOR OUR ANNUAL MEETING

Citizens Community Credit Union's 86th Annual Meeting will be held Tuesday, March 31, at 5:00 PM, at our Main Office location. The 2025 Annual Report and State of the Credit Union will be presented to members and the Annual Business Meeting will follow. Board election results will be announced and refreshments will be served.

VOTING: Members may cast their ballot for the Board of Directors at any of our eight locations during regular business hours between March 20-24. Information about the candidates is available on our website and at the credit union offices. The Board's responsibility is to set the direction of our credit union by establishing policy. Members of the credit union age 16 years and older are eligible to cast their vote.

VOTING

March 20-24, 2026
All Office Locations

BUSINESS MEETING

March 31, 2026 - 5:00 PM
Citizens Community Credit Union
Main Office Conference Room
2012 1st Avenue South
Fort Dodge, IA 50501

BOARD OF DIRECTORS

Tim Doyle, Chairman
Terry Allers, Vice Chairman
Doug Utley, President
Linda Cline, Secretary
Lyle Boeckholt
Rick Lamoureux
Chris Parker
Julie Piton
Teri Townsend

LEADERSHIP TEAM

Dan Scott, Chief Executive Officer
Stephen Hindman, Chief Financial Officer, EVP
Jen Crimmins, Chief Administrative Officer/SVP
Crystal Pluth, Vice President
Jodi Reekers, Vice President
Amy Michehl, Assistant Vice President

2026 CLOSED DATES

Thursday, January 1 - *New Year's Day*
Monday, January 19 - *Martin Luther King, Jr. Day*
Monday, February 16 - *Presidents' Day*
Sunday, April 5 - *Easter*
Monday, May 25 - *Memorial Day*
Friday, June 19 - *Juneteenth*
Friday, July 3 - *Independence Day (Observed)*
Saturday, July 4 - *Independence Day*
Monday, September 7 - *Labor Day*
Monday, October 12 - *Columbus Day*
Wednesday, November 11 - *Veterans' Day*
Thursday, November 26 - *Thanksgiving*
Thursday, December 24 - *Christmas Eve (Closing at Noon)*
Friday, December 25 - *Christmas Day*
Thursday, December 31 - *New Year's Eve (Closing at Noon)*



Citizens Cares is an employee-directed initiative that embodies the spirit of community generosity and giving back, which is the cornerstone of our credit union.



UDMO Food Pantry Donation in Spirit Lake



Trinity Foundation Surgery Center Donation in Fort Dodge



Algona School Supply Drive



Fort Dodge Downtown Clean-Up

SCHOLARSHIPS



Two scholarships in the amount of \$2,000 each are being offered to high school seniors based on involvement, community service, work experience and an essay. Entrants must have an account established in their own name and be a member in good standing at Citizens Community Credit Union.

The scholarship winners will be determined by a panel of judges. Deadline to apply is March 2, 2026. Winners will be notified by April 1, 2026.

For more information & application materials, please visit www.citizenscu.com.

OUR LOCATIONS

A complete listing of our hours and ATM locations is available online at www.citizenscu.com.

**FORT DODGE
MAIN OFFICE**
2012 1st Ave South
Fort Dodge, IA 50501
(515) 955-5524

**FORT DODGE
HY-VEE**
115 South 29th St
Fort Dodge, IA 50501
(515) 955-7787

ALGONA
403 East Call St
Algona, IA 50511
(515) 295-7121

BELMOND
247 E Main St, Suite B
Belmond, IA 50421
(641) 444-3388

ESTHERVILLE
2 North 2nd St
Estherville, IA 51334
(712) 362-7751

LAKE MILLS
106 South Mill St
Lake Mills, IA 50450
(641) 592-0900

SPIRIT LAKE
1310 18th St, Suite A
Spirit Lake, IA 51360
(712) 336-1095

STORM LAKE
609 Flindt Drive
Storm Lake, IA 50588
(712) 732-5400